



Friday, July 14, 2023

RE: HHD & Hy-Vee policy changes

Dear Husker Harvest Day vendors and customers,

Hello, my name is Amanda and I am the catering manager at your local Grand Island Hy-Vee. I come to Hy-Vee with over 8 years of catering and event planning experience. I've worked with Husker Harvest Days for many years in several capacities and I believe HHD is an asset to central Nebraska. I look forward to being part of it again in 2023.

Many things have changed in the recent years, with the cost of doing business still on the rise, Hy-Vee has made the following changes to how we are delivering to HHD this year. Please review the list below, understand that these changes are being made so that we can better serve you, the customer. Feel free to contact me with any questions.

- Pricing for ice this year is as follows:
 - 8 lb. bag will be \$6.00 per bag
 - 20 lb. bag will be \$12.00 per bag
- We will not be making last minute changes to orders, all orders must be received by September 9th for delivery during HHD and may not be altered after that time.
- All deliveries for food will be delivered as close to the requested time as possible, however the deliver time is not guaranteed due to considerable demand.
- Hy-Vee will NOT be able to leave insulated containers to keep deliveries warm. As stated there is a large demand for hot meals and Hy-Vee has a limited number of containers to deliver the food in.
- Beverage requests will be fulfilled and delivered as is, either cans, bottles or gallons. We are not able to have dispensers available to leave for use.
- We are able to offer servers this year, however due to staffing restraints, they are available on a limited basis and on a first come first serve. The fee for having a server is \$75.00/hour/person, with a minimum of 2 hours (includes set up and clean up). If your group has more than 50 people, we will require you to have 2 servers.

We understand that these changes may be inconvenient however by doing so this allows Hy-Vee to better serve as many people as possible during Husker Harvest Days.

We appreciate your business and look forward to serving you at HHD 2023

Best Regards,

Amanda Duval
Catering Manager